

A high-angle photograph of a young woman with blonde hair and blue eyes, smiling warmly. She is wearing a white long-sleeved top and a necklace with a small pendant. She is sitting at a desk, with her hands near a silver laptop. To her left, there is a document with a bar chart. The background is a bright, clean office environment.

Sunvoice

The *real* voice response

2.0

Manual

Sunlion

SUNLION MEDIA STUDIO

Installation of voice files

Welcome to the world of speech and thank you for choosing Sunvoice! For your computer quickly learning to “speak”, simply go through this manual step-by-step and follow the instructions. You will see – the installation of the Sunvoice voice response is really easy!

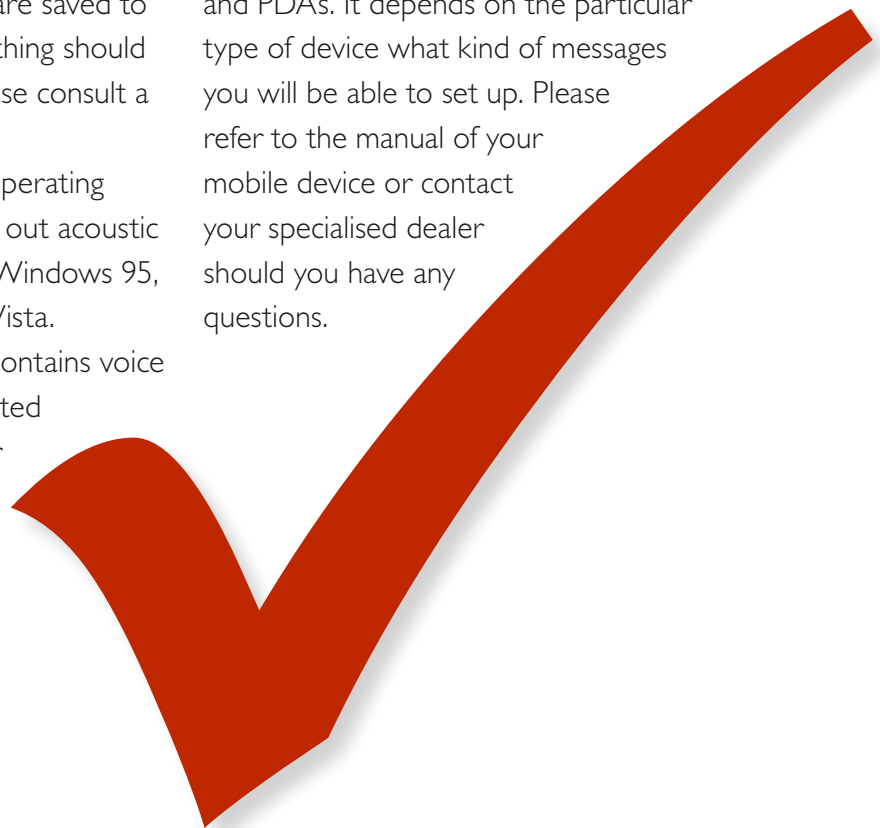
First steps

- Check if your computer is on, has an operating sound card, multiplier and loudspeaker or active loudspeakers are connected and working. If you are able to play CDs and music files (MP3, WMA or WAV files) that are saved to the hard drive, then everything should be working fine. If not please consult a computer expert first.
- Further, you will need an operating system that allows to send out acoustic system messages, such as Windows 95, 98, ME, NT, 2000, XP or Vista.
- In addition, Sunvoice also contains voice responses, that are supported by popular applications, for instance, burning, e-mail,

date definition software and other programs. To install the fitting Sunvoice voice response, please refer to the manual of the corresponding software. Usually voice responses can be assigned to the software by using “Options” or “Settings”. Other programs write themselves into the list of Windows program events. We are going to cover the configuration of that in a minute.

Mobile devices

The package also contains voice messages for mobile phones, smart phones and PDAs. It depends on the particular type of device what kind of messages you will be able to set up. Please refer to the manual of your mobile device or contact your specialised dealer should you have any questions.

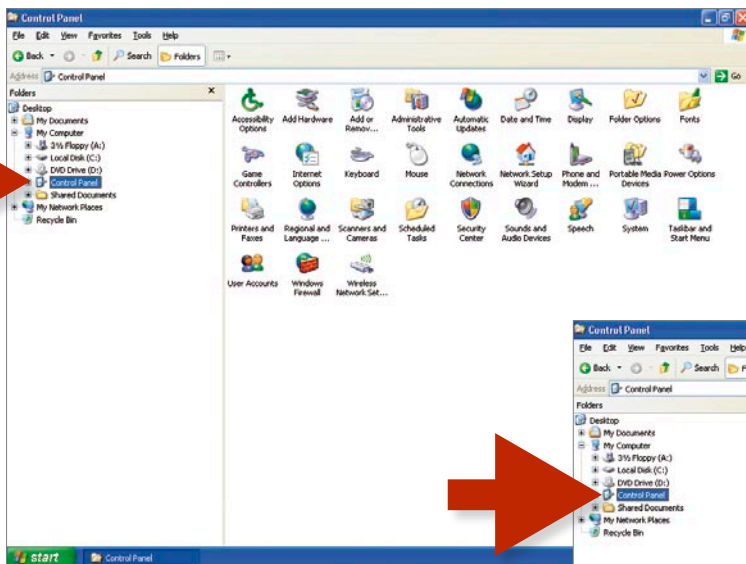


Installation using Windows 95, 98, ME, NT, 2000, XP and Vista

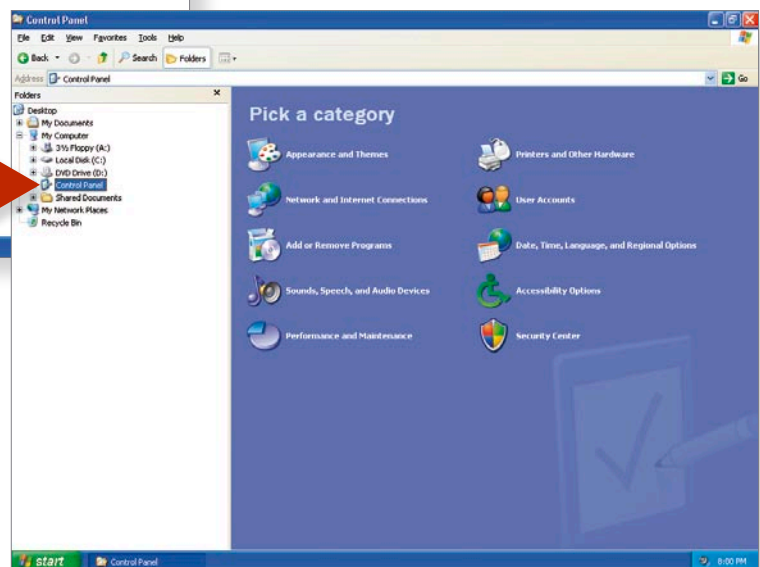
On the following pages the installation of Sunvoice voice response using one of the above-mentioned Windows versions is described.

The installation of Sunvoice using Windows Mobile (Windows CE) is described on page 12.

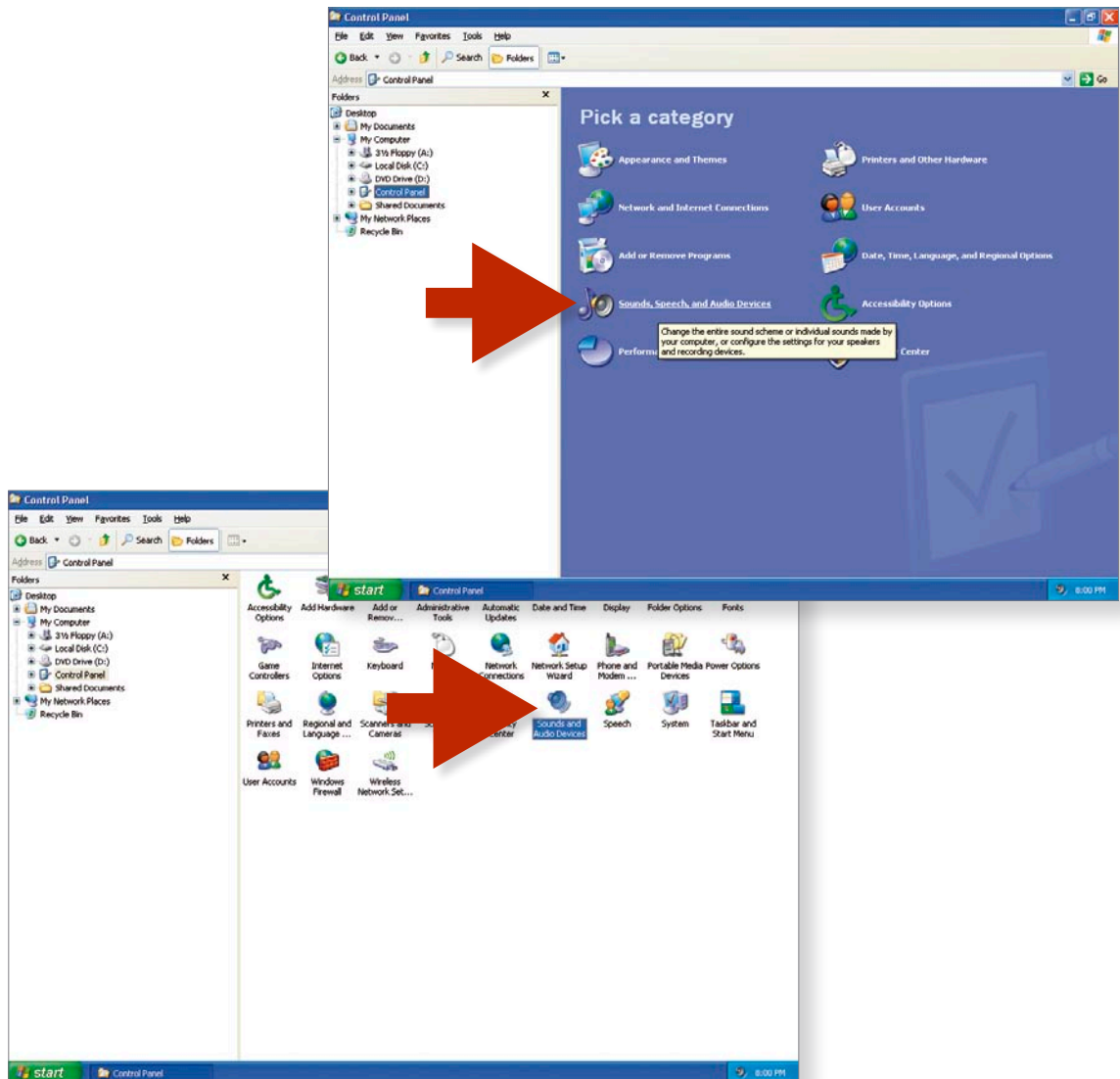
- You have purchased the Sunvoice voice response and installed it to your hard drive. Now all you need to do is “teach” your computer to use the voice response. To do this start the Windows Explorer (not the Internet Explorer).
- On the left side of the window click on “Control Panel”.



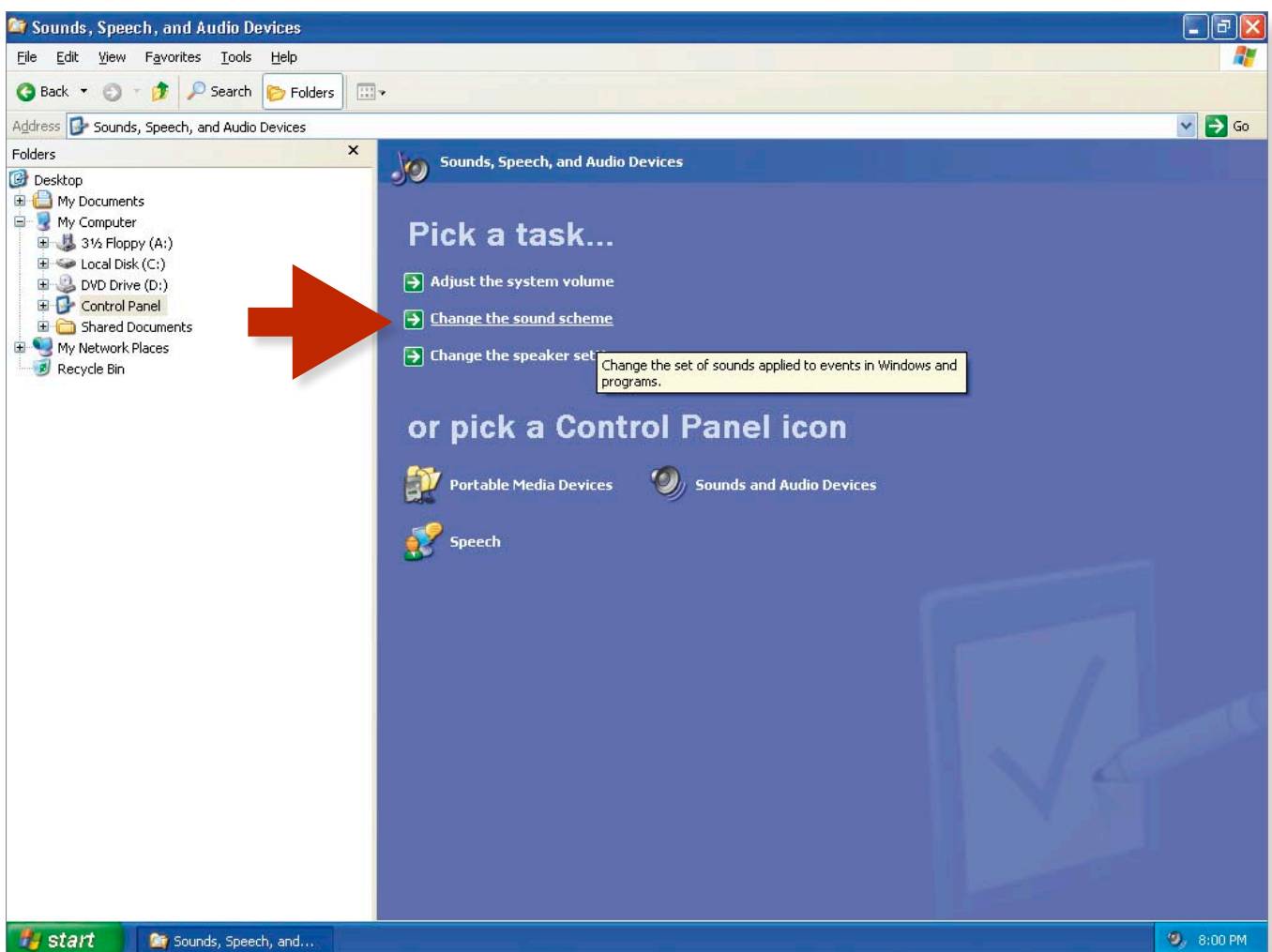
Note: Depending on the configuration of your computer, the images shown may vary. There are also slight differences among the different Windows versions. The procedure is, however, similar no matter what kind of system you are using.



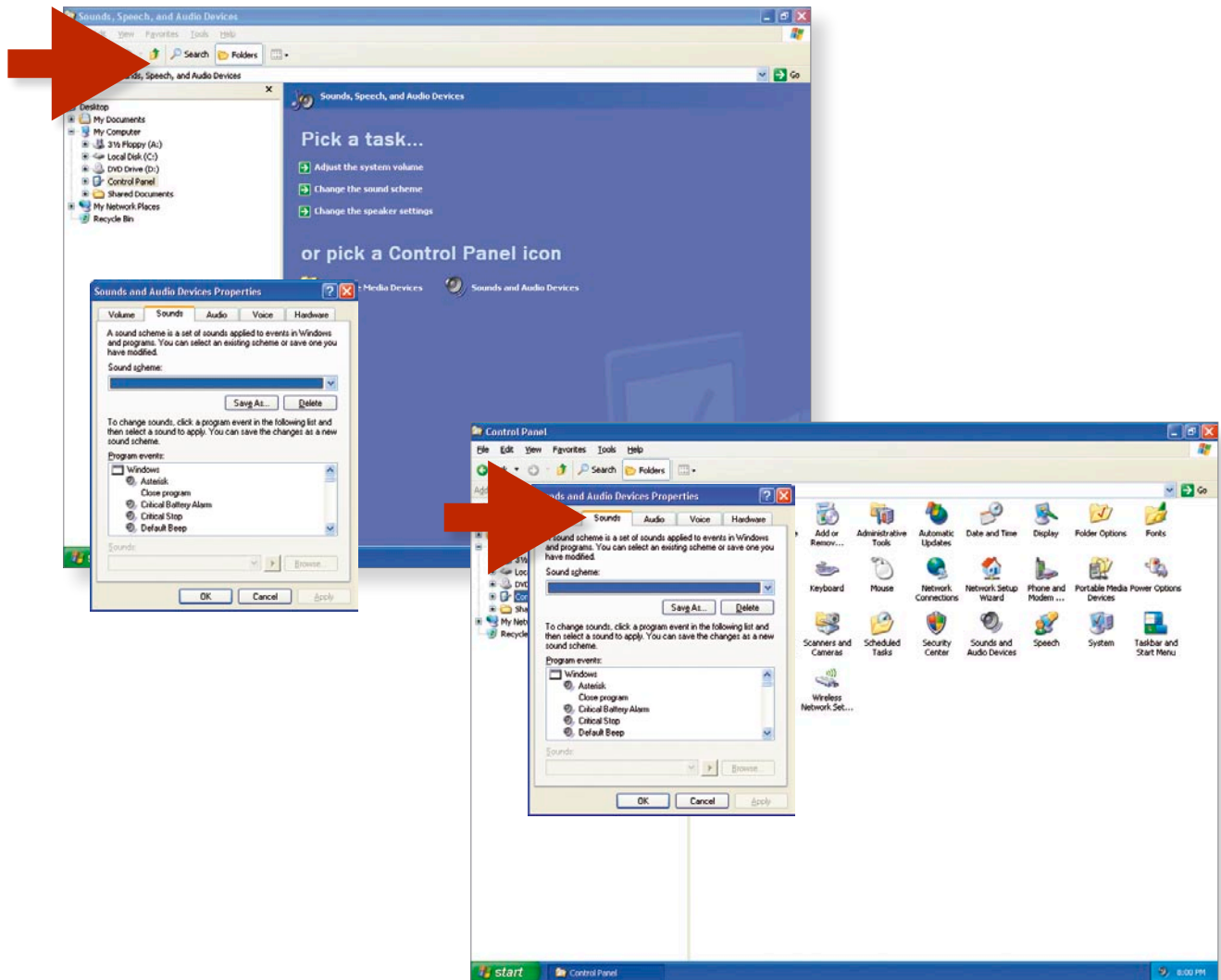
- In the right window you see a number of icons.
- Search for the icon “Sounds, (Speech) and Audio Devices” and double-click on it.



- It is likely that this image displays on the screen. Click on “Change the sound scheme”. Otherwise, go to the next page.

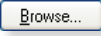


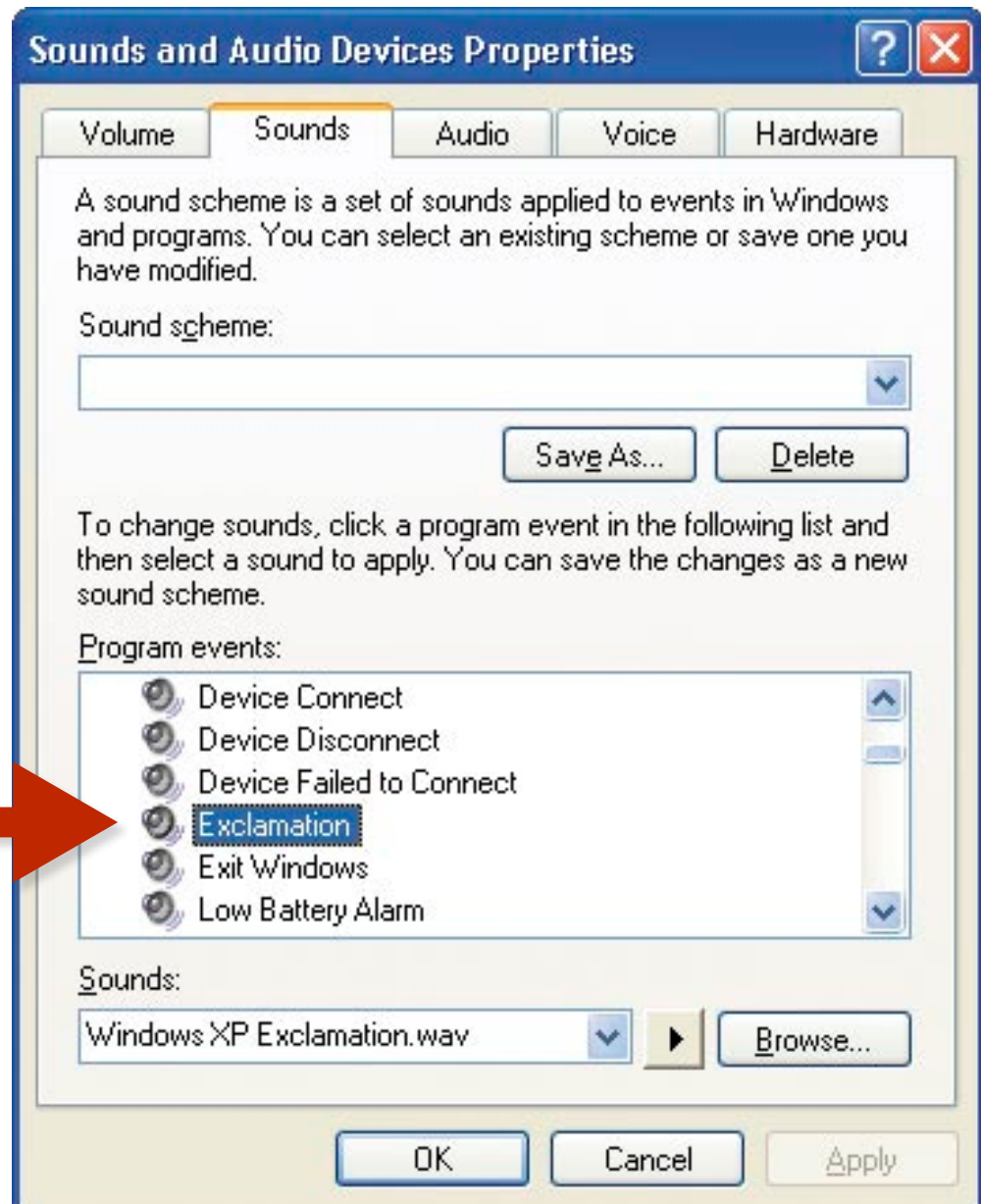
- Now a window should have opened that contains several file cards or so-called “tabs”. One of them is called “Sounds”, please click on it.



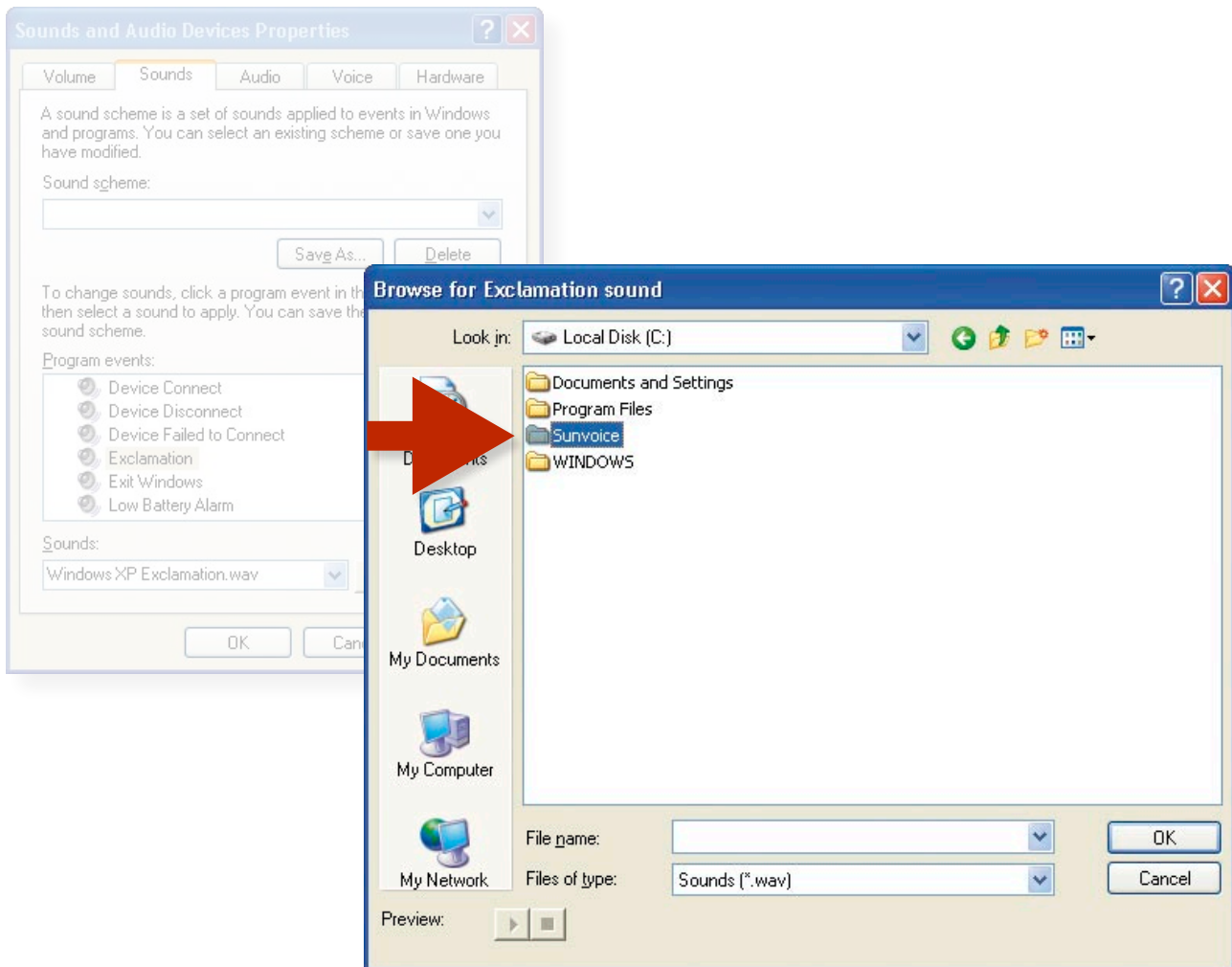
- At the bottom of the small window there is a field with the title "Program events". Here, you can see which system messages can be linked with voice response.




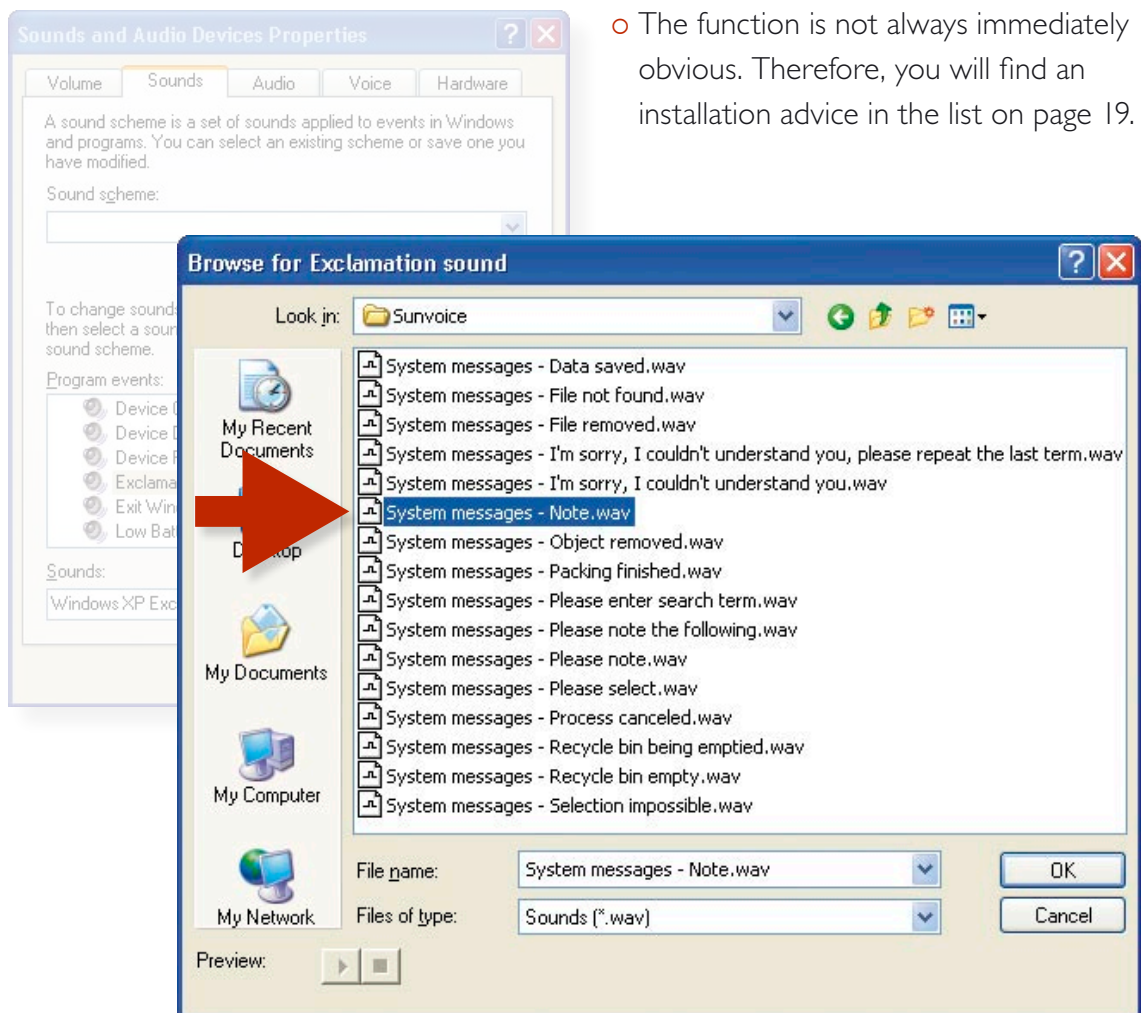
- To assign a voice message, choose the desired system message, in the example below the message “Exclamation”. Now click the button 



- o Another window opens. Here, you find the folder where you have saved the voice files after unzipping the Sunvoice voice response.

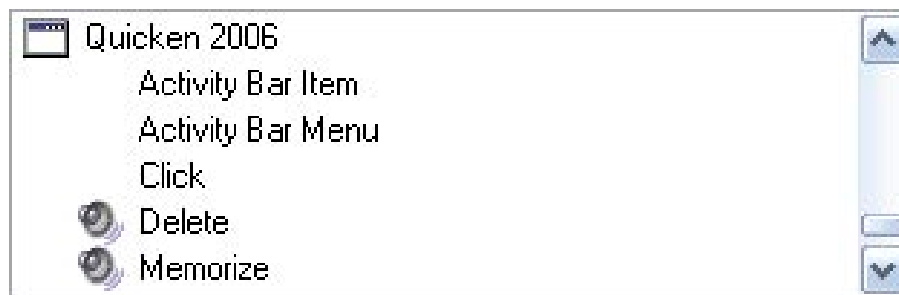


- Open this folder and choose the corresponding voice message “System messages – Note.wav” for the system message “Exclamation”. With a click on the button  you can listen to the voice message. With you finalise your choice.
- With the same procedure you go through all system messages to assign voice messages to them. Infrequently you might have more than one version of a voice message to choose from. For example, you can assign the short “System started” to the system start or the friendlier version “System started, have a pleasant workday”.
- The function is not always immediately obvious. Therefore, you will find an installation advice in the list on page 19.



Other applications

Usually voice messages can be assigned to the software by using "Options" or "Settings". Other programs write themselves into the list of Windows program events which was covered on previous pages.



message sent successfully!

Note! Important appointment!

Good morning! Time to get up!

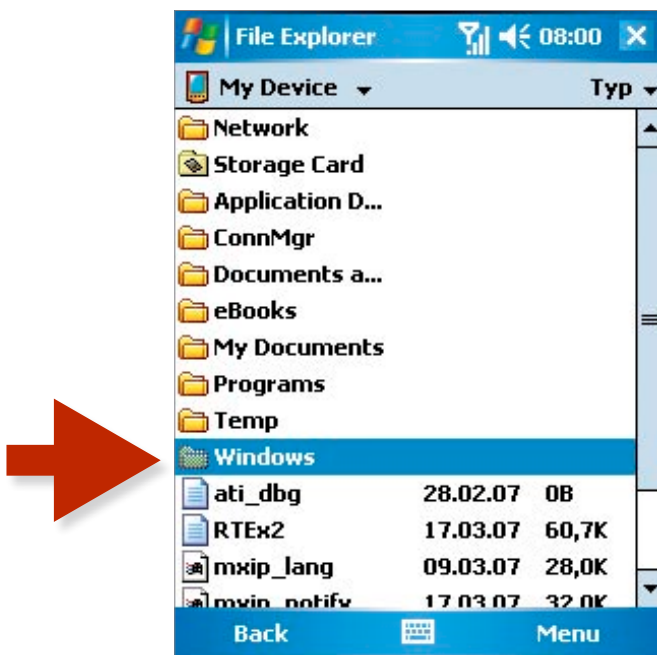
Installation using Windows Mobile

To use the Sunvoice voice response on a Windows Mobile device, you have to copy the Sunvoice voice files into its Windows main folder first. If the files are saved into another folder, you won't see them among the selection later and they can't be assigned. Voice messages that should be used as ring tone (for instance, "Phone – You have a call.wav" or "Phone – You have an unwanted call.wav") have to be copied into a sub-folder of Windows, that is "\\Windows\Rings" or "\\Windows\\Ring tones" or they can't be used later.

To copy your files you have different possibilities:

- Transferring the files from a conventional computer by using a USB cable (usually provided with the mobile device) and the synchronisation program ActiveSync (available free of charge from the Microsoft home page).
- Transferring the files via wireless network (Wireless LAN, Infrared and Bluetooth).
- Copying the files by using a memory card, if your computer and your mobile device supports this medium.

It depends on your specific device type how this will work in detail. For this, please refer to the manual of your device.





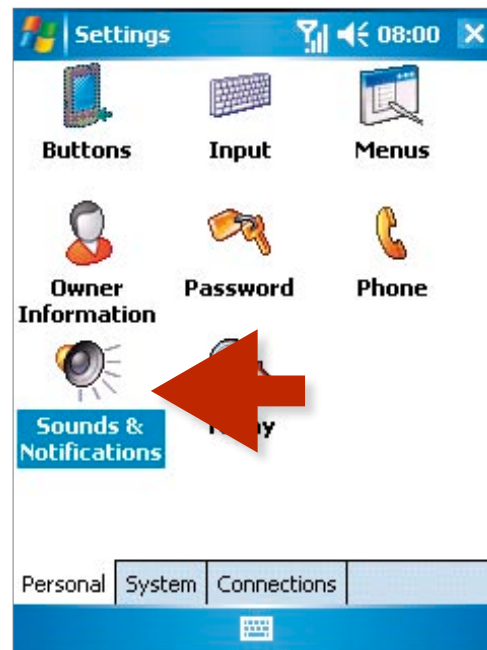
As the storage space of mobile devices is very limited, it is advisable not to transfer voice files, that can't be used. Thus, it is rather unlikely, that you can connect a scanner or printer to your mobile phone. In any case, the following files should be transferred:

- sv-alarm2.wav
- sv-default.wav
- sv-hwandsw.wav
- sv-lowbatt.wav
- sv-lowbatt.wma
- sv-menu pop.wav
- sv-msgbox.wav
- sv-notify.wav

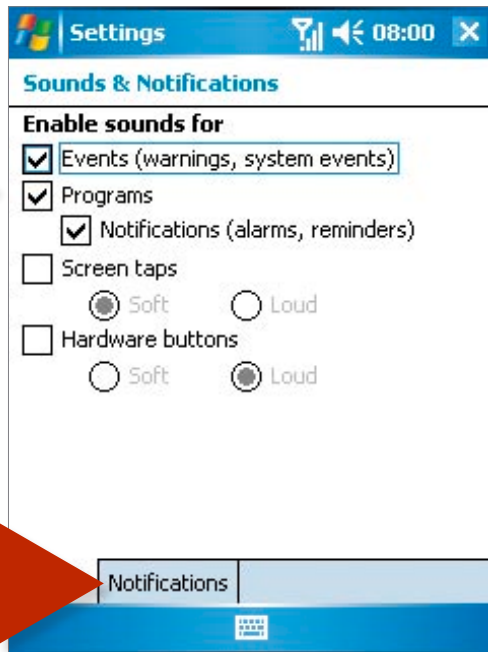




As soon as the Sunvoice voice files are installed to the Windows main folder, you can start with the setting of the system messages:

- Click on 
- Choose the menu item 
- In the opening window choose "Sounds & Notifications".



- Enable the upper three boxes as shown in the image. Then, click on the tab “Notifications”.



- In the field „Event“ you can select the system notifications, that you want to assign voice messages to.
- For example, select the system notification „phone: incoming call“; in the field underneath you can assign the corresponding Sunvoice voice message, in this case „Phone – You have a call.wav“. As the long file names are not displayed entirely in the small field, please use the list starting on page 18 for orientation. Click  and you can check if you have chosen the right system message. When all system messages are assigned to a voice file, finish the selection with the button  at the top right.



Fine tuning

There are some versions of Windows Mobile, that are using system sounds that can't be changed with this procedure. Here, we will have to do it manually.

Attention: Save following files in the Windows main folder before continuing, so that you can cancel all changes if needed. Please note that not all files listed are necessarily part of your Windows Mobile version:

- Alarm2.wav
- Default.wav
- hwandsw.wav
- Lowbatt.wav
- Lowbatt.wma
- menupop.wav
- msgbox.wav
- notify.wav

It's likely, the ending ".wav" is not displayed.

The files "hwandsw.wav" and "menupop.wav" cause sounds while clicking on menus and links. If you find that disturbing, just replace them with the Sunvoice versions. These contain silence, so that the corresponding system messages are not audible any longer.

- Please make sure that the wave files to be exchanged are not in use. Even if you end the media player program by clicking on **ok** it is still working in the background and blocking the files that should be changed. If necessary end all programs via > Start > Settings > Tab "System" > Memory > Tab "Running Programs".
- Now start the file explorer again, go into the Windows main folder and rename the following files:
 - sv-alarm2.wav > alarm2.wav
 - sv-default.wav > default.wav
 - sv-hwandsw.wav > hwandsw.wav
 - sv-lowbatt.wav > lowbatt.wav
 - sv-lowbatt.wma > lowbatt.wma
 - sv-menupop.wav > menupop.wav
 - sv-msgbox.wav > msgbox.wav
 - sv-notify.wav > notify.wav

After restarting your device should reproduce these system messages with the Sunvoice voice files.

Known problems

It is possible that windows of some programs which require your interaction (for instance “OK” or “Cancel”) might give out different system messages like the sounds of the program events “Note” or “Question”.

It is possible that there are inconsistent system messages during login and logoff of your computer or while booting or shutting down of the system. If you start your system from stand-by, it is possible that the system message for “Windows Logoff” is heard when the login screen is displayed.

If you have assigned a voice message to the program events “Open program” and “Close program”, it is possible that the messages are heard repeatedly or in a mix up. The reason for this is that when starting a program other program components are opened and shut in the background.

All these malfunctions are not caused by the Sunvoice voice response. If you find these problems disturbing, just remove the assigned voice file and leave these system events unused.

Sometimes single system messages do not reproduce the assigned Sunvoice voice files, although other system messages work as desired. For example, when using laptops the system message “Critical/Low Battery Alarm” only plays a bleep or when the system is started the assigned Sunvoice

voice file for “Start Windows” can’t be heard. We observed this problem with Windows XP only upon installing Service Pack 1 and 2. After installation of Service Pack 3 the sound response is working without any problems again.

Who with whom

Among others the following hardware and software is supporting acoustic system messages:

- Microsoft Windows (from Windows 95, including Windows Mobile).
- Microsoft Outlook, including Outlook Mobile.
- Ahead Nero (burning software).
- AGFA Fotolook 3.5 (scan software).
- Router Control (teleguidance of routers of different manufacturers).
- Float’s Media Agent (management software for Sony Ericsson mobiles).
- Diverse messaging programs.
- Avira Antivir (anti viruses software).



you have

All Sunvoice system messages at a glance

Sunvoice Complete

Burning

- Burning failed.
- Burning successful.
- Please insert an empty disk.

Communication

- A friend is online.
- A person wants to join the conference.
- Connection failed.
- Connection in progress.
- Connection to mobile device successful.
- Contact is being made.
- Data transmission interrupted.
- Device disconnected or turned off.
- Device disconnected.
- Device out of reach.
- Distance insufficient.
- Distance too big.
- Line disconnected.
- Mobile device connected.
- Mobile device disconnected.
- Mobile device found.
- New caller.
- New device found.
- New participant.
- Router offline. (Two versions)
- Router online. (Two versions)
- Transmission failed.
- Transmission successful.
- Wireless LAN found.
- Wireless network in reach.
- You are offline.
- You are online.
- You have no new messages.
- You've got a new message.
- You've got an e-mail.
- You've got mail.
- You've got new messages.

Data security

- A problem occurred.
- Application attempts to gain access to network.
- Attention, virus found.
- No problems found.
- No spyware found.
- No viruses found.
- Please enter your password.

- Unwanted site blocked.
- Virus found.

Date definition

- A friend's birthday.
- An acquaintance birthday.
- It's your birthday, congratulations.
- Note, important appointment.
- You have an appointment.
- Your radio broadcast is starting shortly.
- Your television program is starting shortly.

Fax

- Fax transmission failed.
- Fax transmission successful.
- You have an incoming call on your fax line.
- You've got a fax.

Information

- Data updated.
- Information updated.
- New information available.
- News updated.
- Weather data updated.

Media

- DVD copied successfully.
- Recording finished.
- Recording in process.
- Videodisc packed successfully.

Phone

- Message sent successfully.
- Missed call.
- Text message sent.
- You have a call.
- You have an unwanted call.
- You've got a missed call.
- You've got a new text message.
- You've got a new voice message.

Power options

- Battery empty, please connect your device to a power point or turn it off.
- Battery empty.

- Battery low, please connect your device to a power point or turn it off.
- Battery low.
- Power saving mode active.

Printing

- Error while printing.
- Printing finished.
- Printing unsuccessful.

Scan

- Scan finished.

Start and exit

- Login successful.
- Logout in process.
- Program started.
- Session is being terminated.
- System is being started.
- System is shutting down.
- System started, have a pleasant workday.
- System started.
- Welcome.

System messages

- Calculation finished.
- Data saved.
- File not found.
- File removed.
- I'm sorry, I couldn't understand you, please repeat the last term.
- I'm sorry, I couldn't understand you.
- Note.
- Object removed.
- Packing finished.
- Please enter search term.
- Please note the following.
- Please note.
- Please select.
- Process cancelled.
- Recycle bin being emptied.
- Recycle bin empty.
- Selection impossible.
- Voice recognition off.
- Voice recognition on.
- Window enlarged.
- Window minimised.

Please enter your password!
Wireless network in reach!

Time

- Countdown finished.
- Countdown in process.
- Countdown started.
- Good morning, time to get up.
(Without pause, 3 seconds)
- Good morning, time to get up.
(With pause, 7 seconds)
- On the hour.
- Time synchronised.
- Time updated.

Warnings

- A problem occurred.
- Apologies, a problem occurred.
- Attention, overrun of allowed maximum temperature.
- Attention, temperature overrun.
- Oh-oh.
- Overrun of allowed maximum temperature.
- Temperature overrun.
- Ventilator beneath allowed normal speed.
- Ventilator to slow.



Installation introduction

The function of all Windows system messages is not always obvious. Here, you will find a short installation introduction for ambiguous messages.

Question

System messages - Please select.wav

Device Connect

Communication - New device found.wav

Internet Alert

System messages - Please note.wav

Critical Stop

Warnings - Apologies, a problem occurred.wav

Program error

Warnings - A problem occurred.wav

Default Beep

Warnings - Oh-oh.wav

Asterisk

System messages - Please note.wav

System Notification

System messages - Please note the following.wav

Information Bar

System messages - Please note the following.wav

Active Sync

Connect Confirm

Communication - Mobile device disconnected.wav

Disconnect Confirm

Communication - Mobile device connected.wav



System is shutting down!

Sunvoice – The *real* voice response

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